# SIA CESA x Swapcard User Guide

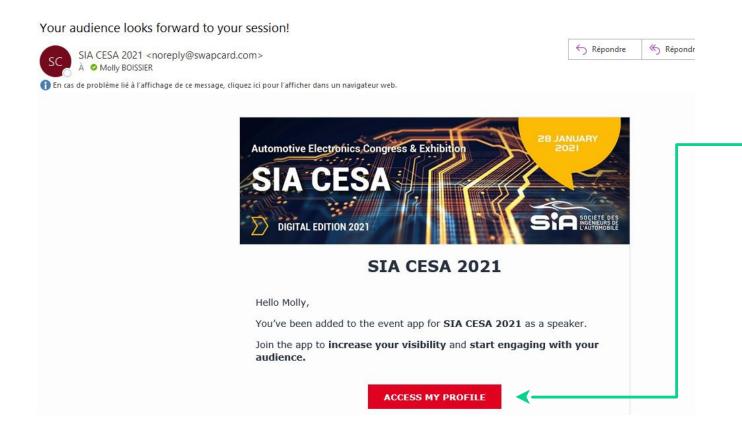




# STEP 1

LOGIN

#### 1. Login / E-mail

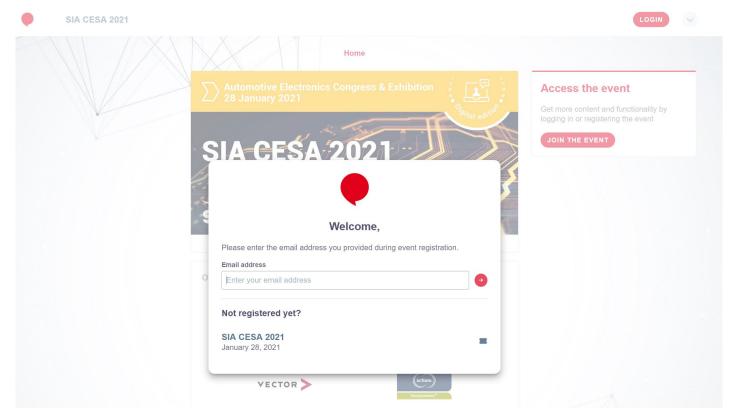


You probably received an e-mail with a **button** redirecting to a login page. Your account is automatically pre-created by the event organizer. A window will then suggest that you create a password for your account.



If you didn't receive anything, check your spam box.

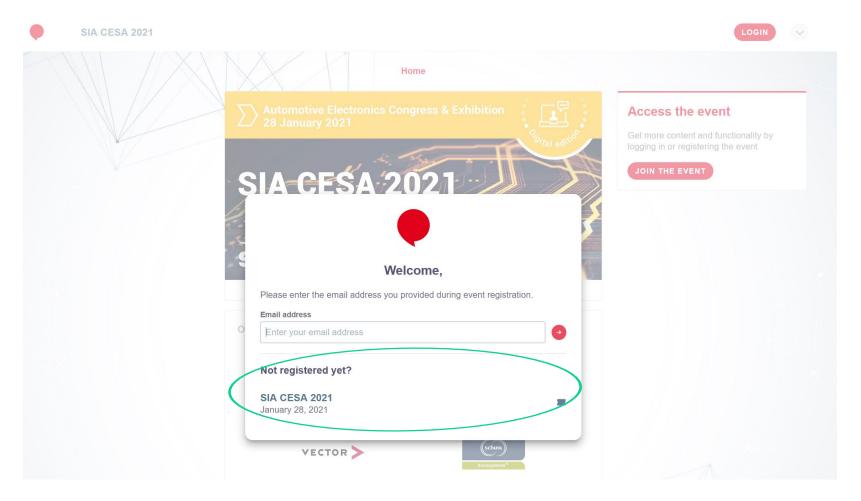
#### 1. Login / Platform – with an account



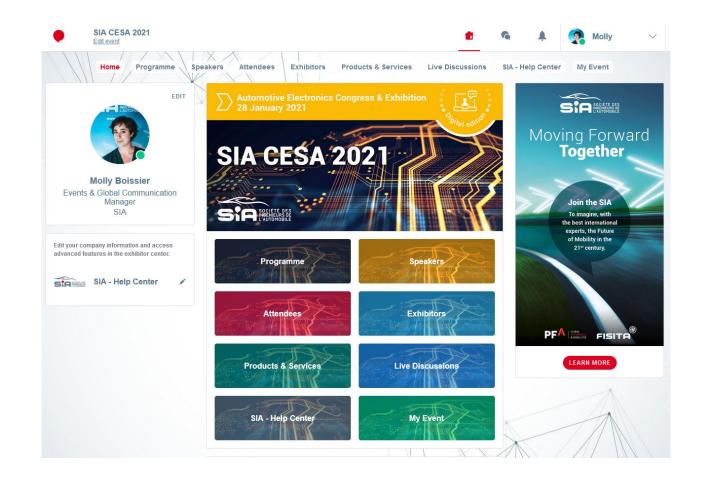
Access your account at <u>sia.app.swapcard.com/event/sia-cesa-2021</u>
Enter the email you used to register for the event.

If your address is not recognized, send an email to <u>molly.boissier@sia.fr</u>

#### **1. Login /** Platform – without an account



Simply register with on the event page https://www.sia.fr/evenements/184-sia-cesa. The organisers will the provide you with a link to access the event.



# WELL DONE! YOU NOW HAVE ACCESS TO YOUR EVENT

# STEP 2

APP & WEBAPP

#### App & WebApp / Navigation



**Attendees Exhibitors Program Speakers** Map Interactivity Our website O' Book a demo Mobile App

Web App

This is the home page of your event. The main navigation is the same on Web and Mobile. It is divided into 5 parts:









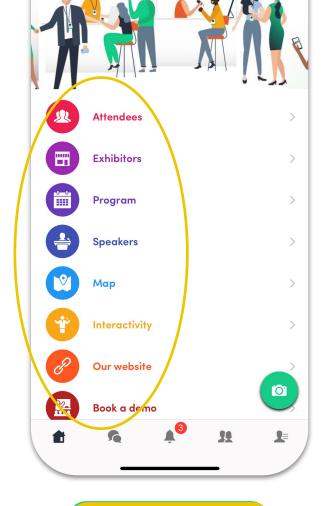


#### App & WebApp / Navigation



Web App

To access the different sections of the platform, use the buttons on the home screen. From the Web App, navigation is made easier by the presence of a navigation sub-bar. This allows access to the 9 sections of the event:



#### Mobile App

- Home
- Programme
- Speakers
- Attendees
- Exhibitors

- Products & Services
- Live Discussions
- SIA Help Center
- My Event

## App & WebApp / Attendees & Matchmaking

#### Find out who to meet!

- Sort the attendees to see the most relevant results.
- Click on a participant to view their information
- 3. Connect with qualified profiles



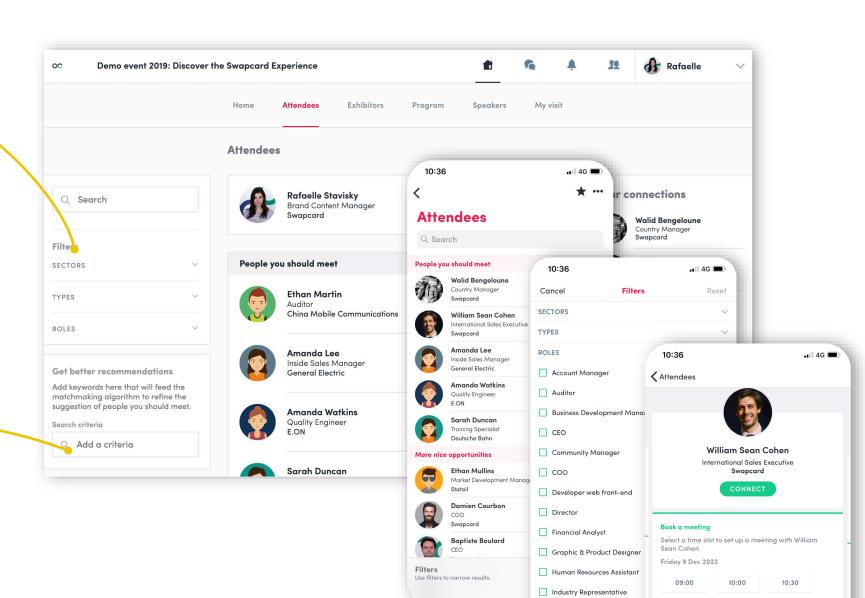
A personalized connection request (with message) will be 4 times more likely to succeed.

#### AI & Matchmaking

- 1. Fill in your profile information
- 2. Enter your search criteria
- 3. Add the profiles that interest you



The more data you enter into the platform, the more efficient the matchmaking will be.



## App & WebApp / Exhibitors, Speakers & Program

#### **Exhibitors**

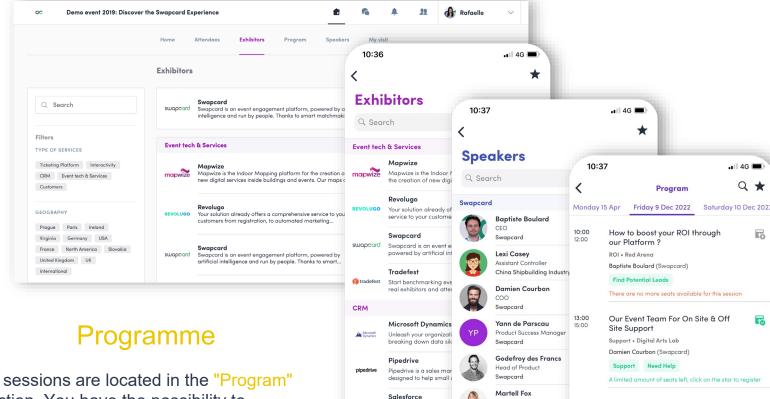
All exhibitors (companies) are included in this list, both on mobile phones and on the web application.

You can then access an exhibitor's or your own record, its description and location on the map.

#### **Speakers**

Find the list of different speakers at the event, and get in touch with them!

In addition to the general information available on their file, you will also find the list of the sessions they run.



Salesforce is the world's relationship manageme

Filters
Use filters to narrow results

Robin Herzog

Damien Virlouve

Front end Developer

christine Wilson Content Writer

Inés Ybarra Arbaiza

Swapcard

The Swapcard Family

Artificial Intelligence Boost the

Vincent Kurta (Swapcard), Godefroy des Francs

Website • Discovery Stage

Martell Fox ()

Matchmaking

Solution • Discovery Stage

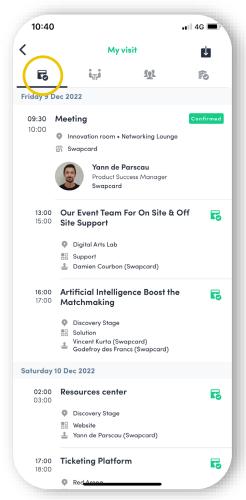
Artificial Intelligence

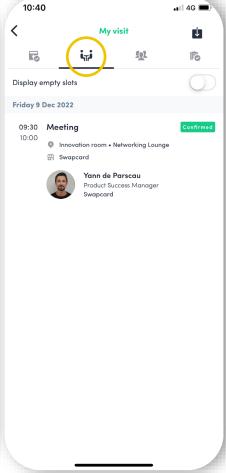
**Filters** 

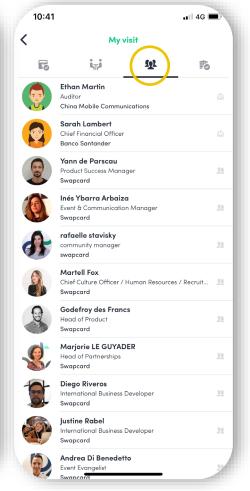
All sessions are located in the "Program" section. You have the possibility to bookmark the sessions that interest you to create your personalized agenda.

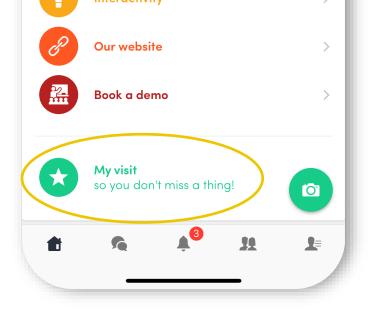
By clicking on a session, visualize who is leading it and which sponsors are attached to it.

### App & WebApp / My Visit









Find your meetings, the people you met on the event and your personalized schedule.



You can export your appointments and your personalized calendar directly in your calendar by clicking on the icon:

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My Schedule

My Meetings

My Contacts

## App & WebApp / Send a meeting request

1 Select a slot

By clicking on a participant, you can view the appointment slots for which he or she is available. Select the niche that interests you.

Select a place

The list of appointment spaces appears. Select the one you are interested in.

3 Send a message

It is very important to send a personalized message to the participant you wish to contact so that the meeting can take place.

4 Manage your meetings

In "My Visit", you can view your appointments, cancel them and manage your availability. Be craeful! A meeting slot is blocked when a request is made or received, even if it is not validated.

10:41 4G \blacksquare **✓** Attendees **Walid Bengeloune** Country Manager Canada Swapcard Book a meeting Select a time slot to set up a meeting with Walid Bengeloune Friday o Dec 2022 09:00 10:00 10:30 see more Skills Al Matchmaking VIP meetings Smart sponsorship Digital event experience Executive level seasoned sales professional with an intimate understanding of business operating systems and capable of rapidly generating high levels of BI within different business environments. Speaking four languages and an astute negotiator, he has fostered relations within major accounts and successfully launched business initiatives on three continents. Excellent communicator, he prides himself in

generating solid engagement from clients and

2

Meet Walid

**Networking Lounge** 

Coworking space

**Get started Lounge** 

Master class space

10:41

Meet Walid

Innovation room

Discovery Room

Friday 9 dec 2022 • 10:00 - 10:30

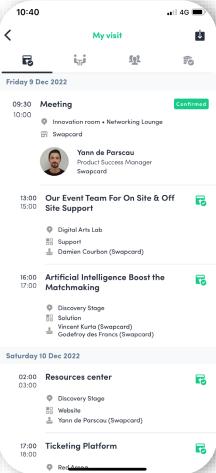
Select a place to meet at the event.

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Edit



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#### App & WebApp / Virtual meetings and video calls

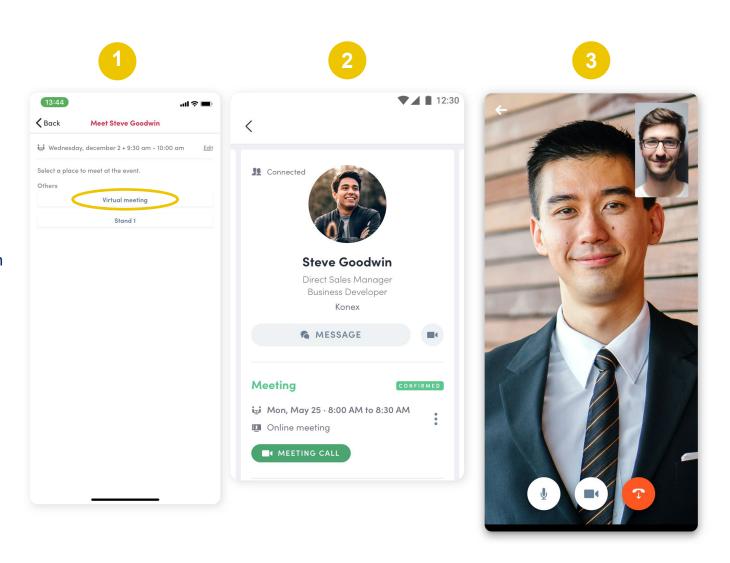
#### **Virtual meetings**

- 1 You can make a virtual appointment with someone.
- When your appointment request is confirmed, the "Video Call" button will appear 1 hour before your appointment on your profile (only if the appointment is confirmed).
- 3 Your meeting will also appear in your "My Event" list, which is your personalised agenda for the event.

Video calls

From a private chat, you can call someone directly with the camera button.

You have the possibility to share your screen.



# STEP 3

BEST PRACTICES

## Retroplanning



Before

- 1. Edit your profile
- 2. Connect with qualified attendees
- 3. Send your first meeting requests
- 4. Answer to your first meeting requests



During

- Exchange with the relevant participants
- 2. Note & tag your new contacts
- 3. Chat with them directly on the application



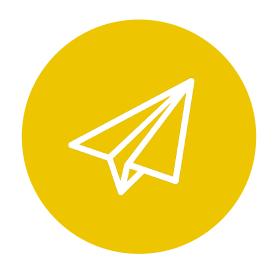
- 1. Continue to chat with your new contacts
- 2. Export your contact list
- 3. Qualify your leads for better ROI

# Support / On-line



Chat

Chat with our team on www.swapcard.com



E-mail

Send us an email on <a href="mailto:support@swapcard.com">support@swapcard.com</a>



Webinar

Attend a full platform demonstration during the next Webinar.

#### Support / On-site



Molly Boissier

Events & Global Communication

Manager

SIA

You can also find us during the event to help you set up and use the application.

For any assistance, ask directly to a member of the SIA team.

Contact: molly.boissier@sia.fr // + 33 1 41 44 93 74